IT Network Administrator (f/m)
AKG México

Tradition and Innovation

Since 1919 the AKG Group is a specialist in the field of heat transfer. Our group of companies is financially sound, innovative and expanding. With about 2.500 employees at 12 locations in Europe, the Americas and Asia we develop and produce heat exchangers for a multitude of application areas and branches.

AKG Lagos de Moreno S.A. de C.V. was incorporated in Mexico in October 2021 and belongs to the group of AKG sites of North America,
Start of production will be in spring 2022. Main areas will be cooling solutions for construction, forestry, agriculture, on-highway, compressor, material handling, industrial, off-highway, and mining markets for AKG´s customers in North American countries.

Tasks and Responsibilities

The Network Administrator is responsible for effective provisioning, installation, configuration, operation, and maintenance of systems hardware and software and related infrastructure. This individual participates in technical research and development to enable continuing innovation within the infrastructure. The Network Administrator will also contribute to problem solving by providing hands-on and remote support to employees.

- Administer servers, desktop computers, printers, phones, smartphones, switches, software deployment, security updates, and patches
- Develop and maintain installation and configuration procedures
- Contribute to and maintain system standards
- Assist with the creation of information technology system procedures and policies
- Follow all information technology system procedures and policies
- Create, change, and delete user accounts per request
- Create new user email accounts and add users to the correct distribution group
- Diagnose hardware and software problems and replace defective components
- Assist in researching, proposing and implementing new technologies and provide training (as needed)

Job Qualifications

- Several years in technical support services
- Bachelor's Degree in Systems engineering, Computer science, software engineering, or relevant work experience along with technical certification, Microsoft
- Microsoft Windows Server and Active Directory administration, MCSA/MCSE experience preferred

- Comprehensive knowledge of computer hardware, network design, components and services
- Strong technical knowledge of operating systems including: Windows Server 2012-2019, Windows 10-11, Remote Desktop
- Experience with Cisco and Meraki switches and access points is preferred
- Experience with VMWare virtualization desired
- Experience with Fortigate administration, Zoom, Zoom phone administration, and SAP is a plus
- Demonstrated ability to work with cross functional teams
- Demonstrated ability to solve complex technical problems with little or no assistance
- Excellent written and verbal skills in English and Spanish

Starting Date: As available

Application to:

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